

Terms & Conditions (Members):

- The Learn-to-Swim Programme is open to children aged 4 years and above (based on the swimmer's birth year).
- The Learn-to-Swim Programme Member's rate is exclusive to the members of Singapore Swimming Club. All children of SSC members must be registered under the Membership record to enjoy the SSC member's rate.
- The Learn-to-Swim Programme is structured by Term (12+1 week/s). Each Term will consist of 10 weeks of swimming lessons, 1 week of assessment, 1 week of supplementary lesson and 1 week of Term Break.
- Lessons will not be conducted during the 13th week of the Learn-to-Swim Term (Refer to the "Learn-to-Swim Calendar 2025" for details), Public Holidays and official club events (e.g., Club Day, Staff D&D).
- Swimming fees will not be pro-rated. There will not be replacement classes provided for non-attendance. Medical Certificates (MCs) will be reviewed on a case-to-case basis.
- In the event of inclement weather, the lessons will be replaced with dryland training.
- Only one change to the Learn-to-Swim timeslot is permitted per month after confirmation, subject to availability. Any additional changes within the month will incur a fee of \$55.00 (inclusive of GST) per change.
 - For any timeslot change within the current month, should the monthly fee be affected, the higher amount of the two fees will be debited to member's account, fees will not be prorated.
- Swimmers shall not represent other clubs in swimming competitions or participate in training sessions with other clubs.
- All matters related to the Learn-to-Swim Programme (including, but not limited to, lesson timeslots and assessments matters) should be directed to the Swimming Team (coaches and Swim & Sports Executives). Verbal agreements between members and coaches must be followed up with an email to SwimAdmin@sswimclub.org.sg.
- The Club reserves the right to amend any Terms and Conditions without prior notice.

Commencement:

- Availability of selected time slots will be on a first-come, first-served basis. Priority shall be accorded to SSC members.
- Please DO NOT attend the lessons until you receive a confirmation email from the Swimming Department.

Payment:

- A one-time registration fee of \$60 (inclusive of one (01) welcome pack per swimmer) applies in the first month, in addition to the monthly fees, upon commencement of the programme.
- Monthly fees will be debited to the member's account accordingly.

Withdrawal

- **Temporary Cessation:** Temporary cessation from the programme is not allowed.
- Monthly Fees will be debited to member's account.
- **Withdrawal Process: One month notice** to the Swimming Department by completing the online withdrawal form.
 - Withdrawal forms received before the **20th of the month** will take effect on the **1st day of the following month**.
 - Withdrawal forms received from the **21st and the end of the month** will take effect on the **1st of day of the month thereafter** (ie: withdrawal form received on 23rd Jan, the effective withdrawal date is on 1st March).
- **Rejoining the Programme:** Swimmers who wish to rejoin the programme within **nine months** of the withdrawal date will be subject to a reinstatement fee of **\$109.00**.
- **Immediate Withdrawal:** Requests for **immediate withdrawal** from the programme must be supported by an official medical document.
- **Acknowledgment of Withdrawal:** Upon receiving the withdrawal form, an acknowledgment email will be sent to confirm the effective withdrawal date. If an acknowledgment is not received within **two weeks**, please contact the Swimming Department at **6342 3617** or email SwimAdmin@sswimclub.org.sg.
- **Proration and Refunds:** Fees will not be prorated under any circumstances, and strictly no refunds will be provided.

Personal Data Protection Act – PDPA

- In line with the government’s policy on promoting a balance between the need to protect your personal data and the swimming department’s need to obtain and process such data for communication, we seek your clear and unambiguous consent to receive notices, events updates, events forms, swimming program and events related articles, swimming classes related matters, swimming program and event-related finance matters, and collaterals from Singapore Swimming Club.
- Photographs of the swimmers may be used for publicity purposes in the club magazine. By submitting this form, I understand and give Singapore Swimming Club permission to use the photographs, contact number and email for the above-mentioned purpose.

Indemnity

- I am fully aware of the risk involved, and I shall not hold Singapore Swimming Club, its organizing committee, or any member of staff responsible for the death, injury, or loss arising from any cause whatsoever during the lesson. I also agree to comply with terms and conditions pertaining to this training program.

As @18 December 2024